# Campez Couvert

## NEW!



### **CANCELLATION FEES**

**Covid infection** Self-isolation following positive COVID test Possible COVID contact with self-isolation

#### SUPPORT

Accommodation costs if required to self-isolate Medical repatriation Remote consultation

## **OUR GUARANTEES**



TRIP



CANCELLATION ARRIVAL



REPLACEMENT

VEHICLE





FORGOTTEN BELONGINGS

COVID-19 **GUARANTEE** 

Quick and easy! **Everyone is covered**, without needing to be related. www.campez-couvert.com

Campez Couvert can offer you the most comprehensive holiday insurance coverage on the market. In addition to trip cancellation and interruption insurance, Campez Couvert will also cover you for COVID-19.

> Find all the insurance terms and conditions at : www.campez-couvert.com



#### Medical reasons

Serious illness, including COVID, serious accidents or death, counterindication and post-vaccination, pregnancy complications..

#### **Personal reasons**

Summons in preparation of adopting a child, as either a witness or jury member or for an organ transplant, to a retake exam, separation.



#### Serious vehicle damage

Maximum 48 hours before departure.

**Business reason** 

Cancellation or change to paid leave, Redundancy / contractual termination, Professional transfer, Getting a job.

**Other :** Serious damage caused by fi re, explosion or water damage, Theft from business or private premises, Natural disasters, Site access prohibited, being unable to reach the holiday location, theft of your identity card, driving licence or passport, Tourist visa refusal.



#### Contact tracing

NEW !

Symptoms of COVID-19 confirmed by a medical opinion, or having come into contact with a person infected with COVID-19.

### What should you do if you have to cancel or interrupt your trip?



#### NOTIFY THE SITE OF YOUR RESERVATION

of your cancellation, late arrival or interruption



#### **REPORT YOUR TRIP CANCELLATION OR INTERRUPTION:**

 $\rightarrow$  ONLINE : www.campez-couvert.com/declarer-un-sinistre

> → BY EMAIL : sinistres@campez-couvert.com



#### YOU WILL BE REFUNDED **48 HOURS\***

after receipt of your claim ! \*subject to deduction of your excess



#### EASY, OUICKLY AND CONNECTIVE !

#### MAKE YOUR DECLARATION BY YOUR SMARTPHONE

Discover our application Safebooking®, Apply, follow and fill your declaration in real time...





Gritchen Tolède & Associés - Société de courtage en assurances SIEGE SOCIAL : 27 Rue Charles Durand - CS 70139 - 18021 BOURGES Cedex - France ORIAS 15000426 - www.orias.fr - SIRET 807 925 441 00014 - Capital social : 10 000 € Document non contractuel | Ne pas jeter sur la voie publique | Crédit photo : © istockphoto.com - Bicho\_raro

## **COVID-19** COVER COVID-19 INFORMATION Non-contractual document





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## **GENERAL PRINCIPLE**



INDIVIDUALLY COVID-19 AS AN ILLNESS, SERIOUS ILLNESS OR CAUSE OF DEATH, AND THIS FOR ALL GUARANTEES, WHETHER INSURANCE OR ASSISTANCE.



#### Exception :

We will not cover the customer in case of illness if he goes to a not recommended country by his government.



ANY MASS RISK OF OUR POLICIES.

THIS IS A PRINCIPLE OF INSURANCE AND ALLOWS TO PROTECT OUR COMPANY AND OUR PARTNERS.

IN THIS CONTEXT, WILL BE SYSTEMATICALLY EXCLUDED THE CONSEQUENCES OF A RESTRICTION TO FREEDOM OF MOVEMENT (CLOSURE OF BORDERS, HEALTH EMERGENCY STATE, GENERALIZED QUARANTINE AND CONTAINMENT ...).



#### WHAT IS CONTACT CASE ?

People with Covid-19 symptoms (confirmed symptoms by a medical opinion) and people identified as having been in high risk contact with an infected person, **EXCLUSIONS**: People who dont have Covid-19 symptoms and dont have a prescription. Once informed of its « contact case » situation by doctor, by the health insurance services or by the ARS (agency regional health), the «contact person » must make an appointment at a screening location practicing the Covid test. The doctor or the Health Insurance teams will tell him the address of the laboratory.





## EXAMPLES OF SUPPORTED CASES



l'm in in quarantine because of COVID-19 (Positive test)



l want to cancel my trip because i'm sick of Covid-19 (hospitalization)



I want want to cancel my trip because a family member (according to definition) is sick of Covid-19 (hospitalization)



l want to cancel my trip because i'm contact case and I have to isolate myself and take a Covid-19 test (PCR)



I want to cancel my trip because i'm contact case and I'm waiting for my Covid-19 test (PCR) results



I want to cancel my trip because i'm sick and my doctor confirmed I'm not able to travel and he suscpects a covid-19 sickness



I want to cancel my trip because i'm sick of covid-19 (positive test)



l want to cancel because a close friend of family is seriously ill of covid-19 (positive test)



l want to cancel my trip because i'm requisitioned by the authorities in the fight against COVID



After sickness or contact case, I will arrive at my place of stay with two days late (or more)



Cancellation for denied boarding following temperature measurement



## **EXAMPLES OF UNSUPPORTED CASES**



Closure of borders



Health emergency state



Generalized quarantine and containment



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Case of sickness if you travel in a country strongly advised against by your government



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Administrative closure of the establishment



